



## Quality Policy Statement

As a core division of BEEAH Environment, TANDEEF delivers integrated municipal and commercial waste collection and cleansing services, along with facility management solutions, to foster cleaner, safer, and more sustainable communities. We serve both public and private sectors through smart, technology-enabled, and environmentally responsible solutions.

Our mission is to deliver high-quality and sustainable waste collection, cleansing, and facility management services that advance BEEAH's vision for smart, sustainable cities. Through innovation, technology, and strategic partnerships, we aim to enhance customer satisfaction and operational excellence.

### Our Commitment to Quality

TANDEEF is committed to delivering reliable, efficient, and sustainable services in line with ISO 9001:2015, all applicable statutory and regulatory obligations, and customer requirements. This policy supports BEEAH's strategic direction and provides a framework for setting and reviewing quality objectives through the following principles:

- **Leadership & Strategic Alignment** – We ensure clear direction, evidence-based decisions, and efficient resource use to achieve strategic goals and drive continual improvement.
- **Customer & Stakeholder Focus** – We understand and respond to evolving needs, ensuring satisfaction, trust, and long-term partnerships.
- **People & Competence** – We empower our workforce through training, accountability, and continuous learning to deliver consistent, high-standard performance.
- **Innovation & Technology** – We leverage smart systems, AI-enabled tools, and digital platforms to enhance transparency, efficiency, and sustainability.
- **Risk-Based Thinking** – We proactively identify and manage risks and opportunities to enhance service reliability, customer satisfaction, and process effectiveness.
- **Sustainability & Continual Improvement** – We integrate environmental stewardship and process optimization into all activities, with a clear commitment to the continual improvement of our Quality Management System.

### Implementation & Review

We ensure our Quality Management System is effectively implemented, maintained, and continually improved across all operations. This policy is reviewed annually for continued suitability and communicated to all employees and made available to customers, partners, and interested parties as a reflection of our ongoing commitment to quality, sustainability, and excellence.

Fahad Ali Fahad Shehail

CEO – BEEAH Environment

Date: November 2025