

	Waste Recycling and Processing	DOC. REF. NO.	QPO
		REVISION / ISSUE	04/01
	Quality Policy	DATE	13/4/2026
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Quality Policy Statement

Waste Recycling and Processing, a key division of BEEAH, is committed to delivering reliable, efficient, and sustainable recycling services in line with ISO 9001:2015, applicable statutory and regulatory requirements, and customer expectations, including UAE federal and local legislation related to climate change, circular economy, & waste management. This policy supports BEEAH's strategic direction and provides a framework for setting and reviewing quality objectives.

Our Commitment to Quality

- **Leadership & Strategic Alignment** – Top management ensure clear direction, alignment with BEEAH's vision, and effective decision-making to drive continual improvement and operational excellence. This Quality Policy provides the framework for establishing, monitoring, and reviewing measurable quality objectives aligned with business priorities.
- **Customer & Stakeholder Focus** – We understand and respond to customer, stakeholder, contractual, statutory & all applicable requirements related to service quality through reliable services, trust, and long-term partnerships.
- We are committed to ethical conduct, transparency, and integrity in quality-related communication, commitments, and service delivery.
- **Operational Excellence** - We define, implement, and control our processes to ensure consistency, reliability, and conformity of services to specified quality requirements.
- **People & Competence** – We empower our workforce through training, accountability, and continuous development to deliver consistent, high-quality performance.
- **Innovation & Technology** – We leverage advanced recycling technologies, digital tools, and data-driven solutions to enhance efficiency, transparency, and service quality. We ensure the accuracy, integrity, and controlled management of quality and service performance data used for decision-making, customer communication, and required reporting.
- **External Providers & Supply Chain** - We ensure that quality requirements are effectively communicated, implemented, and monitored across suppliers, contractors, and outsourced processes to maintain consistent service quality.
- **Risk-Based Thinking** – We proactively identify, assess, and manage risks and opportunities to ensure reliable service delivery and improved process effectiveness.
- **Continual Improvement** – We are committed to the continual improvement of our Quality Management System and overall performance, ensuring alignment with quality objectives and industry best practices.

Implementation & Review

We ensure that the Quality Management System is effectively implemented, maintained, and continually improved across all operations. This policy is communicated, understood, and applied within the organization and is made available to relevant interested parties. It is periodically reviewed to ensure its continued suitability and alignment with organizational goals, the effectiveness of the quality management system, and evolving business and customer requirements.



Fahad Ali Fahad Shehail

CEO – Environment

April 2026

Date